

# Information Technology

## ❖ Networking

### ■ Enterprise Network Operations

- ✓ Monitoring
- ✓ Security
- ✓ Managed services
- ✓ Reporting
- ✓ Infrastructure Change Management Procedures, Documentation and Standards
- ✓ Information Technology Information Library (ITIL)
- ✓ Cloud Computing and Virtualization Essentials

### ■ Audio Visual / Data Center

- ✓ Audio Visual (AV) and Videoconferencing (VTC)
- ✓ Mobility Solutions and Management
- ✓ Network infrastructure (LAN, WLAN), Microsoft applications, Exchange servers, Telecommunications, PC Desk-side support and Help Desk services.
- ✓ Data Center and Network Infrastructural support.
  - Delivers latest LAN/WAN/Wireless network infrastructure, server, user/server virtualization technology.
- ✓ Hardware and Software Reseller of major manufacturer product



# Information Technology

## ❖ Software

### ▪ Software Engineering

- ✓ Design
- ✓ Development
  - Java, C, C++
- ✓ Quality assurance
- ✓ Testing
  - Performance
  - Manual
  - Test Automation
- ✓ Operations, maintenance and enhancements of desktop, client-server and web applications
- ✓ Software development life cycles, including Agile, Waterfall and Spiral
- ✓ End-to-end software development





# Information Technology

## ■ Help Desk & Call Center Support Operations

- ✓ Experienced Call Center Professionals can train, staff and manage your multi-tiered call center or your in-house, custom application support team.
- ✓ Tablets, Phones, Wireless Devices, AV Equipment, Desktops, Laptops, Peripherals
- ✓ PBX, Voicemail Setup/Configuration, VOIP, Telephone Sets, Modems, Fax Machines, Remote Access
- ✓ DNS, Network Authentication, Network Shares, Network Resources, eMail
- ✓ Multi-Channel (toll-free numbers, websites, instant messaging, email)
- ✓ COTS & Custom Applications
- ✓ Servers, Switches, Backup, Firewalls
- ✓ Specialized Proprietary Services
- ✓ Staff Training
- ✓ Cleared Resources
- ✓ Multi-Lingual
- ✓ Tiers 1, 2 and 3 24/7 NOC support
- ✓ On/Off Site
- ✓ International support: London, Paris, Berlin, Brussels and South Africa.

# Program Management Capabilities

## ■ Administrative

- ✓ Cleared Administrative Staff
- ✓ Executive Level Support
- ✓ Business Process Assessment and Re-engineering
- ✓ Enterprise-wide Processes and Applications

## ■ Program and Project Management

- ✓ PMP Certified Personnel
- ✓ Project Management
- ✓ Risk Mitigation
- ✓ Strategic planning and execution
- ✓ Technical program support
- ✓ Project lifecycle management



# Cyber Security Capabilities

## ■ Information Assurance

- ✓ Vulnerability Assessment
- ✓ Penetration Testing
- ✓ Information Security Assessment
- ✓ Application Security Evaluation
- ✓ Network Traffic Assessment
- ✓ Criticality Assessment

## ■ Risk/Vulnerability and Assessment Mitigation

- ✓ Threat, vulnerability, and risk assessments
- ✓ Continuous vulnerability identification and assessment
- ✓ Threat intelligence
- ✓ Incident response

## ■ Network Security

- ✓ Security operations
- ✓ Managed security services
- ✓ Information security



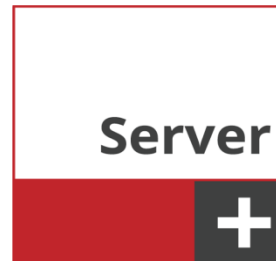
# ESNS Certifications

## ❖ Information Assurance

IAT/IAMI



IAT/IAMII



IAT/IAMIII



- ❖ Information Technology Information Library (ITIL)
- ❖ Cloud Computing and Virtualization Essentials

# Contact Us

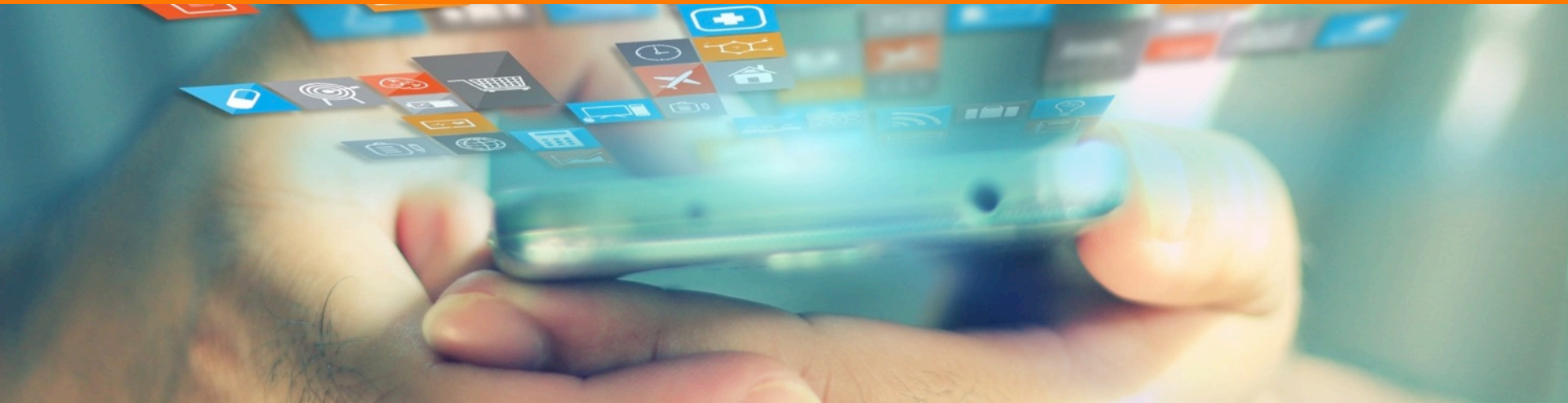
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Engineering Software and Network Services



# CAPABILITY BRIEFING



# ESNS Overview

- Founded in 2002, ESNS began as a provider of functional and performance testing services to the intelligence community.
- Since then, our customers have provided us with the opportunity to expand our services into the more traditional IT services such as Quality Assurance (QA), Systems Integration, Network Engineering, Software Development and more.



# Company Information

- GSA Schedule Contract Number: GS-35F-422BA
- Small, Women and Minority (SWaM): 651425
- DUNS (14-246-0307)
- NAICS: 541330, 541511, 541512, 541519, 541712
- CAGE Code: 4F1C1





# ESNS's Business Areas

- Engineering and Logistics
- Information Technology
- Cyber Security
- Program Management

# Clients

- Department of Homeland Security
- Department of State
- Department of Defense
- U.S. Immigration & Customs Enforcement
- Intelligence Community
- Financial Services
- Hewlett Packard
- Verizon
- Engility
- Leidos



# Engineering and Logistics Capabilities

## ■ System/Test Engineering

- ✓ IV&V
  - Performance Testing
  - Test Automation
  - User Acceptance
  - 508 Compliance
  - Functional Testing
- ✓ Certification and Accreditation

## ■ Network and Architecture Engineering

- ✓ Routing and Switching
- ✓ Security and Firewall
- ✓ Remote Access
- ✓ Data Center Networking

## ■ Logistics Services

- ✓ Transportation
- ✓ Supply Chain Management
- ✓ Warehouse Operations and Distribution Management

